

## RCM Process Explained

This PDF contains educational content related to medical billing, including real-world concepts, workflows, denial handling, AR calling, and coding basics.

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### Chapter 2: What is RCM?

Revenue Cycle Management (RCM) is the process of managing financial transactions in healthcare from patient registration to final payment.

#### RCM Workflow:

- Pre-Registration
- Eligibility Verification
- Charge Capture
- Coding
- Claim Submission
- Payment Posting
- Denial Management

#### Example:

Insurance rejects claim due to incorrect coding → corrected → resubmitted → paid

#### Common Challenges:

- Claim denials
- Missing information
- Coding errors

#### Career Opportunities:

- AR Caller
- Medical Coder
- Billing Executive
- Payment Poster
- Eligibility Verification
- Charges Enter poster

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