

AR Calling Process in Medical Billing with Real Scripts (US Healthcare)

This PDF contains educational content related to medical billing, including real-world concepts, workflows, denial handling, AR calling, and coding basics.

[Visit Medical Billing Notes for complete course, interview preparation, and job-ready training.](#)

Chapter 4: What is AR Calling?

Accounts Receivable (AR) calling is the process of contacting insurance companies to follow up on unpaid claims.

AR Calling Steps:

1. Verify claim status
2. Check denial reason
3. Take action
4. Document call

Sample Call Script:

Caller:

Hello, this is [Your Name] calling from billing department. I'm calling regarding claim status.

Insurance:

Please provide patient details.

Caller:

(Provides details)

Real Scenario:

Claim pending → called insurance → found missing info → corrected → paid

Skills Required:

- Communication
- Analytical thinking
- Patience

Career Opportunities:

- AR Caller
- Denial Specialist

Start Your Career Today

Enroll in our Medical Billing Course and become job-ready.



MB Notes
— Medical Billing —